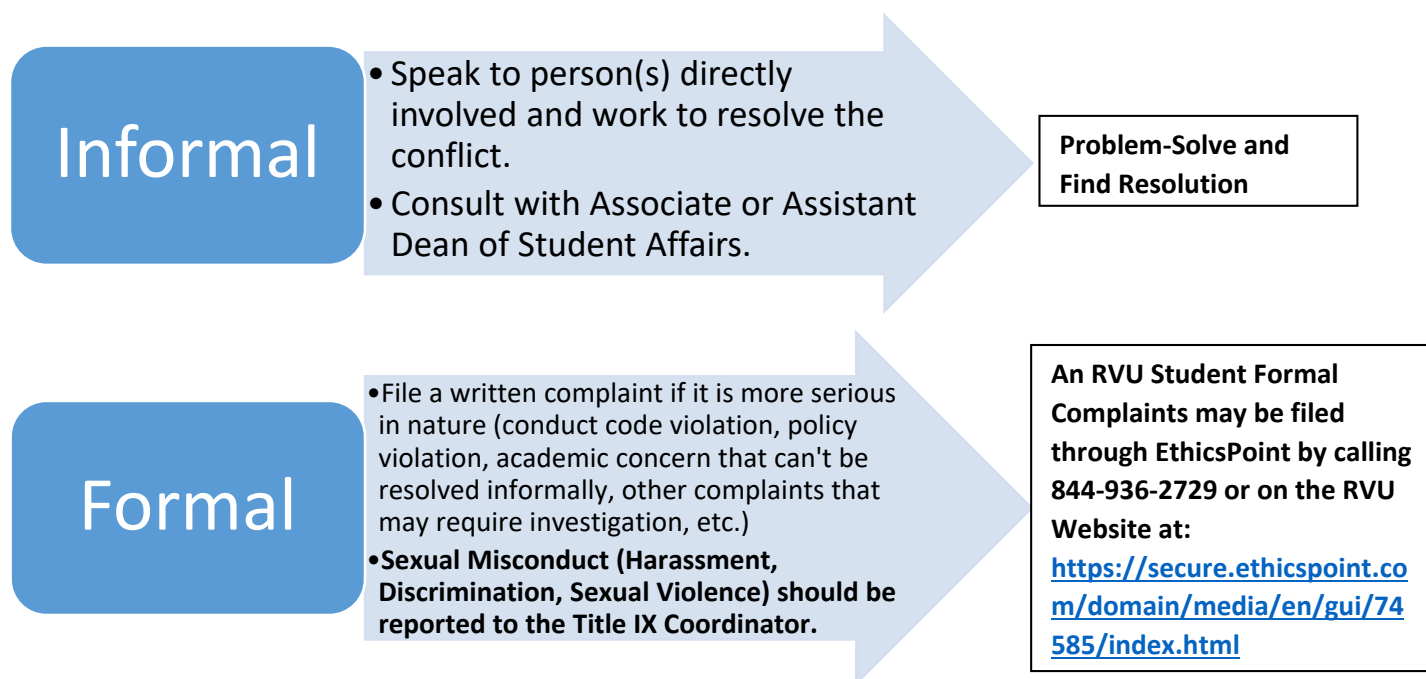


## Quick Guide: RVU Student Formal Complaints, Grievances, Appeals



### Quick Reference for Common Types of Complaints and Where to Go:

	Complaint About:	Go To:	If Unresolved, Appeal To:
<b>Academic</b>	Grades, exams, absences, class policies, probation, etc.	Associate/Assistant Dean of Student Affairs. May involve deferral to Course Director, Honor Code Committee, or Program Directors/Department Chair	COM Students: RVUCOM Dean MSBS Students: Provost P.A. Students: Provost
<b>Non-Academic</b>	Student Code of Conduct/Honor Code, Discrimination		Honor Code Committee and Dean/Vice Dean/Provost
	Faculty or Staff	COM Dean, Progr. Director, or VP of HR	University President
	Criminal Activity	Director of Safety and Security	University President
<b>Sexual Misconduct</b>	Sexual Harassment, Sexual Assault, Gender Discrimination	Title IX Coordinator	University President

**Appeals (file within 5 business days):** Appeals must be submitted in writing. Financial appeals go to the Office of Student Financial Services; Title IX appeals go to the University President. All other appeals are submitted to the Associate/Assistant Dean of Student Affairs for appropriate direction. Please allow up to 7 business days for appeals to be reviewed, adjudicated, and communicated back to the student.

**Retaliation:** Under no circumstances may any party retaliate in any form towards the complainant, respondent, or other involved party.

To review the Commission on Osteopathic College Accreditation (COCA) Accreditation Complaint Policy, Click on this link: <https://osteopathic.org/accreditation/accreditation-guidelines-policies/>