

## POLICY TITLE: PHYSICAL HEALTH SERVICES POLICY FOR STUDENTS

**Date of Initial Approval:** 10/1/2028

**Date Revised:** 12/17/2024

**Category:** University Policy

**Responsible Office:** Department of Student Affairs (Mental Health and Wellness Services) and Office of Student Financial Services

**Stakeholders Involved in Review (list by position name):** Financial Aid Account Specialist, Sr. Practice Director of Clinical Operations, Directors of Mental Health and Wellness Services, Associate Deans of Student Affairs, Dean, RVUCOM; Dean, MCOM

### PURPOSE & SCOPE

The purpose and scope of this policy is to ensure that diagnostic, preventative, and therapeutic physical health services are available to all Rocky Vista University (RVU) students.

### POLICY STATEMENT

Rocky Vista University (RVU) is committed to ensuring all students have access to comprehensive physical health services that support their health, well-being, and academic success at each of its educational sites. These services include diagnostic, preventive, and therapeutic care, provided through a variety of resources and partnerships tailored to meet the diverse needs of RVU students.

All students are required to obtain health insurance prior to matriculation and to maintain their individual health insurance throughout their enrollment at the University. Students on RVU sponsored international experiences or rotations must show proof of travelers' insurance which covers emergency care and health care in foreign countries. The RVU Student [Handbook](#) contains information regarding student health insurance, including processes for waiving student health insurance with documentation of alternative equivalent coverage. student health insurance with documentation of alternative equivalent coverage.

Students on clinical rotations away from the main campuses who are in need of physical health services should follow site-specific guidelines for accessing health care as stated in the Clinical Rotation Manual.

### ROLES & RESPONSIBILITIES

Role	Responsibilities
Directors of Mental Health and Wellness Services	Ensure policy revisions are made in a timely manner; engage Rocky Vista Health Center staff in reviewing policy for accuracy of RVHC-CO and RVHC-UT hours of operation, scope of services, and appointment procedure
Office of Student Financial Services	Update website, myVista, and student portal as needed; communicate with students pre-orientation and during orientation about health insurance requirement and how to access the student insurance portal to find in-network providers

### RELATED PROCESSES, PROCEDURES, AND/OR DEFINITIONS

APPENDIX 1: HEALTH INSURANCE INFORMATION

APPENDIX 2: PHYSICAL HEALTH SERVICES INFORMATION

**POLICY REVISION HISTORY**

12/10/2024	Policy revised to include appendices with updated locations of health facilities
11/13/2024	Policy revised to separate physical health services from Mental Health Services
01/13/2023	Policy revised to new RVU template and updated campus locations
10/01/2018	Policy created

**APPENDIX 1:****HEALTH INSURANCE INFORMATION**

RVU students are provided with information regarding physical health services and student insurance through pre-matriculation communications, during orientation, and in the student handbook. Students can access the [student health insurance portal](#), where students can enroll in health insurance and identify in-network providers.

**Appendix 2:****PHYSICAL HEALTH SERVICES INFORMATION****• Emergent, Urgent, or After-Hours Care**

Students should seek appropriate care through:

- Local urgent care facilities
- Local hospital emergency departments
- The 911 emergency dispatch system

- **WellConnect** (866-640-4777) is available to help students locate physical health services within the United States.
- The **MyVista student site** provides access the student health insurance portal to:
  - Enroll in health insurance
  - Identify in-network providers
- Students participating in RVU sponsored international experiences or rotations are required to have Medical Evacuation Insurance, which includes emergency health care insurance.

**Campus-Specific Health Services****Englewood, CO**

- **Facility:** Rocky Vista Health Center (RVHC-CO)
- **Location:** 8401 S. Chambers Rd, Englewood, CO 80112
- **Hours:** Monday-Friday, 8 am to 5 pm
- **Scheduling:** Visit the front desk or call 720-875-2880
- **Insurance:** A wide variety of insurances are accepted, including student health insurance.

**Ivins, UT**

- **Facility:** Rocky Vista Health Center (RVHC-UT)
- **Location:** 272 E. Center St, Suite 201, Ivins, UT 84738
- **Hours:** Monday-Friday, 8 am to 5 pm
- **Scheduling:** Visit the front desk or call 435-233-9500
- **Insurance:** A wide variety of insurances are accepted, including student health insurance.

**Billings, MT**

- **Facility:** Intermountain Health West End Clinic
- **Location:** 602 Henry Chapple St.
- **Hours:** Monday-Friday, 8 am to 5 pm
- **Scheduling:** Visit the front desk or call 406-901-2300
- **Insurance:** A wide variety of insurances are accepted, including student health insurance.

- **Other Health Services Facilities:** Check RVU website for other health resources
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- **General Information for All Locations**

Students may utilize providers outside of RVU-affiliated facilities for services beyond their scope, using the insurance patient portal to identify in-network providers.